

MANAGEMENT IN HEALTHCARE SYSTEM

GOOD PRACTICE IS IMPORTANT

Health care organisations are dynamic and complex. Management activities are directed to **person/client** and on **business results and capacities**



BUSINESS ACTIVITIES

To define and to find items which can enable efficacy and efficiency results.

EXTERNAL - ACTIVITIES

- Community Demographics Need
- Regulations and Accreditation
- Medicare and Medicaid
- Managed care organizations

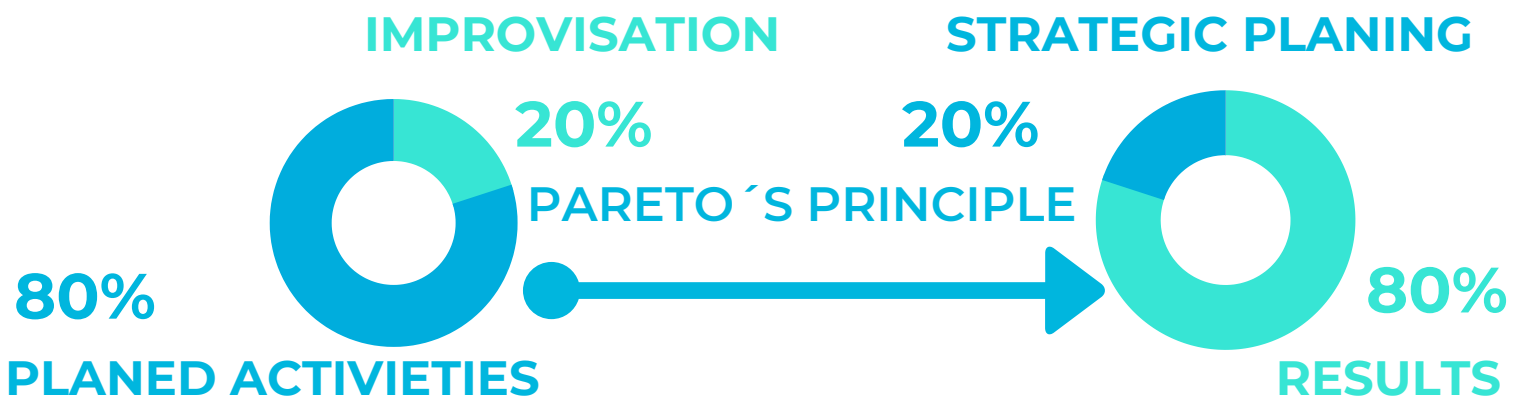


INTERNAL - ACTIVITIES



- Staffing
- Quality Services
- Patient and Employees Satisfaction
- Financial performance
- New service development

EFFICASY The ability to produce a intended result.

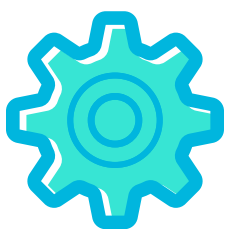


Strategic planning and defining work processes include:

WORKFLOW - RESURSE

RESPONSIBLE PERSON

TIME PLAN

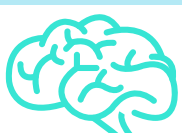


ACTIVITIES PLAN

DOCUMENTATION

EFFICIENCY

Monitoring achieved goals and financial viability and cost-effectiveness



MANAGER COMPETENCY

Competency is defined as “the quality of being competent; adequacy; possession of required skill, knowledge, qualification, or capacity.”

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